



# **The South Australian NDIS experience**

**Heather Baron**

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# Presentation overview

- Background
- Challenges
  - Access to the Scheme and transitions of care
  - Choice and control for consumers
  - Underestimation of numbers & delays
  - Grey areas
- What has helped?
- Key messages for allied health



# Background

- SA state-wide trial
- Children 0-14 years
- Commenced July 2013
- Extremely challenging on many fronts

# Access & Transition of Care

- Complex system to navigate
- Lack of direct transition of care between clinicians



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# Consumer Choice & Control

- Consumer readiness, understanding & knowledge of services available
- Variability in plans
- Impact on multi-disciplinary care



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## **Botched SA NDIS pilot leaves children in limbo**

THE AUSTRALIAN, JULY 13, 2015

The trial of the \$22 billion National Disability Insurance Scheme in South Australia has twice as many eligible clients as predicted.....

## **NDIS braces for two-state rollout**

THE AUSTRALIAN, SEPTEMBER 12, 2015

The latter issue [eligible children with autism] led to a blowout in the number of participants in the South Australian trial, which doubled in size and led to massive delays and a backlog of claims.....

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**Eligible NDIS clients waiting up to a year for coverage plans in South Australia**

ABC News October 16 2016

Underestimation of numbers & delays



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## Grey Areas

- COAG applied principles
- Complex health conditions & disability
- Risk of fragmentation





## What has helped?

- Regular meetings with the NDIA
- Document working arrangements
- Key leads for NDIS issues across Health Network
- Prioritisation of inpatients at all times
- Mechanism for direct escalation
- ECEI approach?

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## Key Messages

- Transition of care
- Time and support for families
- Multi-disciplinary approaches to care
- Grey areas, potential fragmentation
- Health services default provider
- Communication and processes



**Government  
of South Australia**

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SA Health