The South Australian NDIS experience

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Presentation overview

• Background

• Challenges
  - Access to the Scheme and transitions of care
  - Choice and control for consumers
  - Underestimation of numbers & delays
  - Grey areas

• What has helped?

• Key messages for allied health
Background

• SA state-wide trial
• Children 0-14 years
• Commenced July 2013
• Extremely challenging on many fronts
Access & Transition of Care

- Complex system to navigate
- Lack of direct transition of care between clinicians
Consumer Choice & Control

- Consumer readiness, understanding & knowledge of services available
- Variability in plans
- Impact on multi-disciplinary care
Botched SA NDIS pilot leaves children in limbo

THE AUSTRALIAN, JULY 13, 2015
The trial of the $22 billion National Disability Insurance Scheme in South Australia has twice as many eligible clients as predicted……..

NDIS braces for two-state rollout

THE AUSTRALIAN, SEPTEMBER 12, 2015
The latter issue [eligible children with autism] led to a blowout in the number of participants in the South Australian trial, which doubled in size and led to massive delays and a backlog of claims…..
Eligible NDIS clients waiting up to a year for coverage plans in South Australia
ABC News October 16 2016

Underestimation of numbers & delays

Women’s and Children’s Health Network
Grey Areas

• COAG applied principles
• Complex health conditions & disability
• Risk of fragmentation
What has helped?

- Regular meetings with the NDIA
- Document working arrangements
- Key leads for NDIS issues across Health Network
- Prioritisation of inpatients at all times
- Mechanism for direct escalation
- ECEI approach?
Key Messages

- Transition of care
- Time and support for families
- Multi-disciplinary approaches to care
- Grey areas, potential fragmentation
- Health services default provider
- Communication and processes
Women's and Children's Health Network

Government of South Australia

SA Health